

# Kaydian Lambert

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## Profile

A multi-talented, hardworking, sharp individual, capable of successfully contributing to any enterprise. Experience in luxury retail in a fast-paced environment, as well as food service and customer service combining organizational, communication, and interpersonal skills. Trustworthy, ethical, and committed to adding value to any organization, no task represents a challenge, and each challenge represents an opportunity.

## Experience

### **Cashier, We Care Representative (Sephora, Aventura Mall) 07/2014 – 01/2015**

As Cashier for Sephora, duties range between greeting clients upon their arrival by welcoming them warmly, to directing them to merchandise and assisting them with buying decisions when required. Strict cashier duties entailed operating activities behind the cash wrap register, managing sales and returns throughout the day. A strict code of professionalism and customer service acumen was always required and an attitude of "we care" for each and every client was both encouraged and expected.

### **Retail Sales Associate/Cashier (Coach Factory Store) 10/2012 – 06/2013**

Represented the Coach brand while working in their retail store locations at both Sawgrass Mills and Dolphin Mall in South Florida, interacting with customers in a positive, upbeat manner, while processing retail transactions and managing inventory levels. Greeted customers in a timely, professional and engaging manner, and provided honest and confident feedback to customers regarding merchandise style and fit. Always demonstrated professionalism and a high level of service so that all customers leave the store with a positive brand image. Performed other duties, as assigned by Manager.

### **Child Care Provider (Mt. Nebo Community Center) 03/2011 – 08/2012**

Constructed daily schedules of activities. Including physical development and taught proper eating habits and personal hygiene, as well as ensuring children had appropriate rest periods. Administered minor first aid and performed emergency measures when required. Engaged with parents during drop-off and pick-up times to ensure consistency and communication with parents and staff in regards to children's activities.

### **Assistant Manager/Cashier (West Grove Food Zone) 08/2007 – 09/2012**

Oversaw daily operations including food preparation and customer service. Managed front cashier operations, phone orders, and preparing pick-up orders. Known for exceeding customer expectations and being careful, clean, and safe when handling food. Always had a smile for each and every customer, and dealt calmly and appropriately with any and all customer issues that arose.

## Education

<b>Maharishi University of Management – Fairfield, Iowa</b>	<b>Spring 2014 - Present</b>
<b>High School Diploma (Dolphin Park High School)</b>	<b>2011</b>
<b>CPR Training</b>	<b>05/2011</b>

### **Skills & Qualifications**

- ❖ Experienced in customer service relations in retail, food service, and childcare provider settings.
- ❖ Skilled team player that is able to adapt in dynamic and fast-paced situations.
- ❖ Punctual, positive-minded, and able to learn new tasks with ease.
- ❖ Personable and able to soothe situations in all aspects of customer relations.
- ❖ Always hardworking, and focused on productivity throughout.